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FOR IMMEDIATE RELEASE:

Lindner Hotels & Resorts To Rollout Ariane Systems' Self Check-in Solution Across Multiple Properties

Lindner Hotel Airport Düsseldorf becomes German hotel chain's first in a ten-property implementation of Ariane's Apple PassBook/Wallet-compatible key retrieval feature

Düsseldorf – June 12, 2015 – Ariane Systems, the world leader in self-service check-in/out technology for the hospitality industry, has launched its web check-in service at the first of ten Lindner Hotels & Resorts properties in Germany. Lindner is among the first to benefit from Ariane enhancements, including a new Apple PassBook/Wallet feature and German language version.

Ariane's self check-in/out solution was first piloted at the Lindner Hotel Airport Düsseldorf, a highly trafficked property nestled in the heart of the capital city of North Rhine-Westphalia in Germany and centered in the Rhine-Ruhr metropolitan region. With about 203 guestrooms, the Lindner Hotel Airport Düsseldorf is a prime location for conferences, events and meetings resulting in a weekend/weekday blended occupancy rate of over 70% year round. The majority of their guests are business travelers arriving between the hours of 5 and 9pm, where in the past, they typically encountered lines at the front desk.



For guests at Lindner Hotel Airport Düsseldorf, and soon nine additional Lindner properties, Ariane helps to alleviate wait time in the lobby by streamlining the arrival process. The solution prompts eligible guests to check-in online the day prior to their booked stay by sending an automated email. From the email guests can also review or change reservation details, add additional conveniences such as breakfast or parking passes, and pay online. All online payments are processed through SaferPay, a highly secure platform that meets international PCI standards.



On the day of arrival, guests who completed the online check-in process will receive a confirmation email with detailed instructions on how to retrieve their room key from the on-site Duo 2000 dispenser. This can be done by entering a four-digit code or scanning a QR code at the key dispenser. The QR code, which is displayed in Apple's PassBook, is new to Ariane's check-in process – making Lindner one of the first clients to benefit from the technology.

"Ariane is on the cutting-edge of innovation and prides itself in delivering a solution that is simple for guests to use. By adding a PassBook/Wallet feature, we have made online check-in accessible to over 700 million iPhone users – many of whom already use the digital wallet on a regular basis," stated Dr. Josef Schilling, Managing Director at Ariane and Key Account Manager for Lindner. "Travelers have responded very positively to this feature and we've already seen the majority of hotel guests with iPhones opt to check-in with PassBook/Wallet at Lindner."

In addition to guest-facing technology, Ariane works in harmony with existing hotel systems such as the Lindner Hotel Airport Düsseldorf's Messerschmitt RFID door locks and OPERA 5 property management system (PMS). For hotel staff, Ariane provides a central dashboard where relevant information about each reservation is displayed. Through this portal reservations and front desk team members can follow-up on all online transactions including the number of reservations received via PMS, stays eligible for online check-in, the number of guests who have scheduled and completed their online check-in and more.

Four additional Lindner properties located in Düsseldorf, Leverkusen and Frankfurt are scheduled to go live with the Ariane self-service technology this summer, and five more are to follow subsequently.

For more information, please contact Dr. Josef Schilling at Ariane Systems at +49 (0)7144 85 85 85, email jschilling@ariane.com or visit www.ariane.com. Attendees of HITEC, taking place June 15-18th in Austin, TX, can also view demonstrations of the leading self-service solution at booth #131.

About Ariane Systems | Ariane Systems is the world's leading provider of self check-in/out technology solutions for the hospitality industry. Founded in 1998 by Michel Lavandier and Laurent Cardot, Ariane now has more than 2,500 installations running at hotel properties in over 20 countries. Numerous hotel chains utilize Ariane's electronic kiosk, mobile and web solutions to streamline the check-in/out process. These include B&B, Lindner, Mövenpick, Choice, Scandic, Park Inn, Radisson Blu, and Louvre Hotels, among others. With corporate headquarters based in Paris, France, Ariane Systems maintains regional offices in North America, UK, Germany, Spain, Benelux, Scandinavia, and the Middle East. For more information, please visit www.ariane.com.

About Lindner Hotels & Resorts | In 2015, 42 years after it was founded, the family-run Lindner Group has grown to become one of Germany's leading hotel companies. In 2014 it employed around 2,000 people and generated €179 million in turnover. The Lindner Group currently has 33 hotels in seven European countries, ranging from modern business hotels in major cities to

a variety of high-class spa and sports resorts. Some hotels were taken on when they were experiencing financial difficulties and have been successfully repositioned on the market. In recent times, franchises have been added. Like the group's existing hotels, these offer individual holiday concepts, excellent quality, and innovative spa experiences. Otto Lindner, the second generation of the family to lead the company, has pioneered new hotel concepts that have won numerous awards. Most notably, the first-ever zoo-themed hotel, the Lindner Park-Hotel Hagenbeck in Hamburg, was awarded the Hotel Property of the Year award, and Otto Lindner was himself voted Hotelier of the Year. Lindner Hotels also regularly achieve high ratings on Holidaycheck, a travel review website.

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